



Program Contact:

Emergency Broadband Benefit Support Center
GetEmergencyBroadband.org
(833) 511-0311

FACT SHEET: The Emergency Broadband Benefit

How Does This Temporary Consumer Broadband & Computer Discount Work?

Starting on May 12, 2021, the FCC's Emergency Broadband Benefit will make available to consumers substantial discounts on broadband service and computers. This pandemic-related program will continue until the \$3.2 billion in federal funding runs out or six months after the Department of Health and Human Services declares an end to the pandemic.

The Emergency Broadband Benefit Program

- **Funding** - Congress dedicated \$3.2 billion to the Emergency Broadband Benefit.
- **Discounts** – eligible households can receive discounts off monthly broadband service:
 - Up to \$50 per month for eligible households
 - Up to \$75 per month for households on qualifying Tribal lands.
 - One-time discount of up to \$100 to purchase a laptop, desktop computer, or tablet from participating providers if they contribute more than \$10 and less than \$50 toward the purchase price.

Please Note: This will be applied directly to the consumers' monthly bill. There is a limit of one monthly service discount and one device discount per household.

- **Eligibility** – if one person in the household:
 - Demonstrates low income, at or below 135% of the Federal Poverty level;
 - Participates in assistance programs including SNAP, Medicaid, or Lifeline;
 - Relies on free and reduced-price school meals;
 - Received a Federal Pell Grant during the current award year;
 - Suffered a large loss in income during pandemic due to job loss or furlough since February 29, 2020 and the household had a total income in 2020 at or below \$99,000 for single filers and \$198,000 for joint filers;
 - Meets other eligibility criteria for a participating provider's existing low-income or COVID-19 program.
- **Providers Near You** – Over [825 broadband providers](#) are taking part in the program. The benefit is available to eligible new, prior, and existing customers of participating providers.
- **Sign Up** – There are 3 ways to sign up:
 - 1) contact a participating provider to sign up;
 - 2) enroll online at www.getemergencybroadband.org; or
 - 3) sign up via mail.To learn more or get a mail-in application, call (833) 511-0311.
- **Temporary** – But remember, this is a temporary program. When it ends, participating providers must give notice to customers and inform them of the cost for their plan after the discount ends. Importantly, consumers will need to *opt-in* to continue with the service.

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This is an unofficial announcement of Commission action. Release of the full text of a Commission order constitutes official action. See MCI v. FCC, 515 F.2d 385 (D.C. Cir. 1974).